

**COMMON FAULTS ON RETURNED PRODUCTS**  
**CUT & CHUCK**

- 1 NOT COOLING
- 2 ELECTRICAL FAULT (DEAD ON ARRIVAL)
- 3 ELEMENT NOT WORKING
- 4 MELTED ELECTRICAL CORD
- 5 FAULTY
- 6 NOISEY FAN
- 7 SHARP EDGES ON CASING
- 8 NOT HEATING
- 9 LEAKING OIL
- 10 LEAKING WATER
- 11 MISSING/DAMAGED WHEELS
- 12 FAULTY TIMER
- 13 FAN NOT WORKING
- 14 FAULTY REMOTE CONTROL
- 15 DAMAGED/DENTED
- 16 POOR QUALITY

NUMBER THAT MATCHES FAULT TO BE WRITTEN ON CREDIT APPLICATION BEFORE HANDING TO FINANCE FOR PROCESSING.