



LOGAIRE WARRANTY

Glen Dimplex Australasia Ltd warrants all of the below components, excluding glass, if proved to be defective in material or workmanship under normal domestic use for a period of one year:

- Door Glass and Seal
- Firebricks and brick retainers
- Secondary Air Tube
- Removable baffle
- Water boosters
- Flue Systems

Glen Dimplex Australasia Ltd warrants the steel firebox against defective materials and workmanship that would render it unfit for normal domestic use within a period of ten years after date of original purchase.

WARRANTY CONDITIONS

- The wood fire must be installed, operated and maintained in accordance with the building code and the manufacturers installation and operation manual.
- This warranty covers the replacement or repair at the manufacturers discretion but excludes freight or travel costs.
- The manufacturer or their agent are not liable for any loss or expense direct or indirect arising from the failure of any part of operation of the heater.

This warranty does not cover damage caused by:-

- Work done by others i.e. chimney sweeps, plumbers and installers.
- The burning of improper fuel, chemically treated wood, bituminous coal, coastal driftwood and unseasoned wood.
- Flue kits and accessories.
- Water boosters.

CLAIMS

Any claim under this warranty should be submitted first to the dealer from whom the unit was purchased. If for any reason the Dealer cannot be located or you feel it necessary to speak to us direct, please do so on (09) 274 8265 or forward your claim in writing stating the model and serial number, date of installation and outlet purchased from, to Glen Dimplex Australasia Ltd.

In order for the warranty to be valid, the Warranty Card must be completed in its entirety and mailed within 30 days of the date of installation to:-

NEW ZEALAND

Glen Dimplex Australasia Ltd.
PO Box 58 473, Greenmount,
Manukau, 2141, Auckland, New Zealand.

AUSTRALIA

Glen Dimplex Australia Pty Ltd.
Unit 2, 205 Abbots Road, Dandenong.
Melbourne, Victoria, 3175

Phone: 0800-655-001

www.logaire.co.nz



WARRANTY CARD

PLEASE COMPLETE AND RETURN TO:

NEW ZEALAND

Glen Dimplex Australasia Ltd.
PO Box 58 473, Greenmount,
Manukau, 2141, Auckland, New Zealand.

AUSTRALIA

Glen Dimplex Australia Pty Ltd.
Unit 2, 205 Abbots Road, Dandenong.
Melbourne, Victoria, 3175

NAME: _____

ADDRESS: _____

PHONE NUMBER: _____

MODEL: _____

DATE PURCHASED: _____

SERIAL NUMBER: _____

DEALER PURCHASED FROM: _____

INSTALLED BY: _____

DATE INSTALLED: _____

TO BE FILLED IN AND RETURNED WITHIN THIRTY DAYS OF INSTALLATION TO THE ADDRESS ABOVE.

Glen Dimplex Australasia Ltd reserves the right to change specifications or design of its product without prior notice.

Phone: 0800-655-001

www.logaire.co.nz